

**ORDERING SCHEDULE:** ordering is from the **12th to the 26th of the month prior.** If you need assistance placing your order, or if you have missed the ordering window, please email or call Carey Moore at careymoore@visioncsd.org or 455-9220 ext 338.



### **PAYMENT INFORMATION:**

The program accepts payment by Personal Check and cash only.

**Be sure to proceed to checkout** and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

**Check Payments** - make checks payable to: **Vision Charter School** and send to the **school office.**

Ordering for more than 1 person? Please be sure to add all items for your student(s) into the shopping cart BEFORE checking-out.

You will not be able to make changes or place additional orders until your check is received by the school and your payment is recorded. Once your payment is recorded, you will be able to order/make changes providing the ordering period is still open.

### **NEED TO CHANGE or CANCEL YOUR ORDER?**

Changes can be made during the open ordering period. Credits for cancellations will be applied to your next order. Once the ordering period has closed, your order is FINAL.

### **FORGOT TO PLACE YOUR ORDER?**

Please email or call Carey Moore at careymoore@visioncsd.org or 455-9220 ext 338 for assistance. *Note: orderlunches.com is not authorized to allow any orders after the menu has closed.*

## **CREDIT FOR A MISSED LUNCH:**

**Paid Lunch** -Credits are not applied due to illness, as we have already purchased the meal for you.

## **WAS THERE A MISTAKE?**

If you believe there was a mistake of any kind with your order, please let us know. We want to make it right - Email or call Carey Moore at careymoore@visioncsd.org or 455-9220 ext 338.

## **BE SURE TO GET EMAIL NOTIFICATIONS:**

Make sure you have an email address in your profile to receive notifications including ordering reminders, important communication, confirmations, password resets AND add noreply@orderlunches.com to your email safe list.

## **IMPORTANT MESSAGES**

This icon-  will display for field trips and/or no lunch days, etc.

## **LUNCH PROGRAM QUESTIONS:**

For questions regarding Food or Policy, including Missed/Late Orders, Credits, and Changes/Cancellations, please email Carey Moore at careymoore@visioncsd.org and she'll get back to you right away. Need a quicker answer? Call 208-455-9220.

## **TECHNICAL SUPPORT:**

If you have trouble placing an order online, please email [support@orderlunches.com](mailto:support@orderlunches.com).

***Thank you for participating in our school lunch program!***